



FAQ

What does the Pill Buddie Mini do? The Pill Buddie Mini is a unique product designed specifically for people who have trouble remembering to take their medications. It provides a persistent, audible and visual reminder at chosen times and will continue until the user simply waves a hand over the Pill Buddie Mini.

How does it work? After completing the setup procedure and setting up the alarm events, the device will alarm visually and audibly until turned off by the user.

Is it a stand-alone device? The Pill Buddie Mini is a unique innovation in medication reminder technology. By default it is a stand-alone device that can provide up to 4 reminders/day but it can also be paired with a Pill Buddie (classic) to act as a remote reminder. When the Pill Buddie (classic) has a dispensing event, the Pill Buddie Mini will also alarm. Any Pill Buddie Mini can be paired with any Pill Buddie (classic) to provide remote alerts anywhere in your home.

I live in an area that adheres to Daylight Savings Time (DST). Will the Pill Buddy Mini track changes in DST? No, the time is set automatically through the combination of setting the Time Zone and the DST checkbox on the Setup tab. Simply check or uncheck the DST checkbox and the time will adjust automatically.

Is the device portable? Yes, the Pill Buddie Mini can be transported to any location as long as there is a wifi connection.

Is WiFi needed? Yes, the device requires an internet connection to be able maintain the time and also to send alerts to the user through the Telegram app.

Is private data collected? No! Absolutely no private or personal data is stored in the machine.



Does the device "listen" like an Amazon Alexa? No, there is currently no microphone or other ambient sensors to collect data.

Can the device be scheduled to dispense on specific days? No, the Pill Buddie allows up to four timed events per day, every day. As long as the device is powered, connected to WiFi, is not "PAUSED" and has slots left to dispense it will dispense according to the set schedule every day. If you need to have pills dispensed on certain days and not others you can use a smart plug to turn the device on for those days and turn it off on non-dispensing days.

Troubleshooting

The time is incorrect, how do I change it? Time is managed automatically through setting the Time Zone for your area as well as the DST (Daylight Savings Time) checkbox. Both are found on the Setup Tab.

If sound does not work, navigate to Setup Tab (fifth tab from left), ensure "Sound ON" checkbox is checked. If it is checked and sound does not work, uncheck then re-check the checkbox. Turn the power off for 5 seconds and try again.

I recently moved the Pill Buddie Mini to a new location and it no longer works. The Pill Buddie Mini is dependent on a stable wifi connection. If you moved it to a new wifi connection you will need to reset the wifi connection (on the Wifi Tab) and connect to the new one. Once you click the "RESET Wifi" button on the Wifi tab, the Pill Buddie will reboot and present you with the login screen.



Does the Pill Buddie have a warranty? Yes, the device is warranted against defects for 90 days. If the device fails to operate within the first 90 days, it will be replaced or repaired at the company's expense.

Is an extended warranty available? Not currently.